

SILICON VALLEY CLEAN WATER
Job Description
October 2013

Disclaimer – Class descriptions are written as a representative list of the ADA essential duties performed by the entire job classification. They cannot include, and not intended to include, every possible activity and task performed by every specific employee.

JOB TITLE: Administrative Clerk

FLSA: Non-Exempt

Every employee shall serve at the will and pleasure of Silicon Valley Clean Water ("SVCW"). No employee has, or may acquire, a property interest, nor any other kind of interest in, or right to, continuing employment with SVCW. The Manager, upon request of an employee who has been discharged, will review all the circumstances of such discharge.

SUMMARY

Under general supervision, performs a variety of specialized and confidential office support duties in all departments and divisions of SVCW including document preparation, file maintenance, data entry, fill-in reception at the public counter; provides information or directs questions and requests from the public to the appropriate staff; learns and demonstrates a full understanding of all applicable policies, procedures and work methods associated with assigned duties; performs other related duties as required.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following:

Disclaimer – This list is meant to be representative, not exhaustive. Some incumbents may not perform all the duties listed while in other cases related duties may also be assigned. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions.

- Perform a wide variety of responsible office support and administrative duties; greets and screens office and telephone callers and provide information or refer callers to the appropriate staff.
- Represent SVCW to all callers and visitors such as members of the public, SVCW officials, member agency and regulatory agency officials, consultants, and suppliers in a professional and customer friendly manner; receive and route incoming mail, faxes and shipments; perform a variety of complex and difficult office support assignments; may assist in training entry level office support personnel.
- Type, originate, proofread and distribute a variety of letters, documents and memoranda including agenda items, bid documents and documents associated with capital improvement projects; operate a variety of office equipment including a computer and word processing, data base and spreadsheet software applications; perform data input and retrieve information; prepare and maintain a variety of complex statistical spreadsheet reports; prepare and maintain a variety of databases and reports; originates, recommends and develops reports, forms, formats and procedures.
- Maintain and store a variety of records, files, logs and reports related to departmental operations and activities; maintain sensitive and personnel files; prepare documents for scanning; periodically review and purge files in accordance with applicable laws, regulations and guidelines.
- Assists in preparation of recruitment notices and correspondence; maintain benefit records; prepare and distribute a variety of notices regarding benefits, salary schedules, evaluations and personnel actions.

- Perform a variety of office support and administrative duties related to the functions of the office or department to which assigned; maintains calendars of activities, meetings and various events; arranges meetings and makes appointments; provide staff support to personnel such as preparing agendas, materials and minutes; participate in special projects as assigned.
- Prepare and process requisitions, invoices and check requests; process and track departmental time sheets and leave requests; orders and issues supplies and maintains inventory control; process travel and training requests and prepares related expense reports.
- Establish and maintain positive working relationship with SVCW management and staff, consultants, vendors and the public.

MINIMUM QUALIFICATIONS:

The requirements listed below are representative of the knowledge, skills and abilities required to satisfactorily perform the essential duties and responsibilities.

Knowledge of:

- Modern office practices, procedures and equipment including a computer and applicable software, printer, photocopier, and fax machine.
- Assigned department and division functions, programs, policies, and procedures.
- English usage, spelling, grammar and punctuation.
- Basic principles of mathematics, filing and record keeping.
- Receptionist and telephone techniques, including hand-held radio.
- Applicable federal, state and local laws, codes and regulations pertaining to assigned responsibilities.
- Business letter writing and report preparation.

Ability to:

- Perform responsible and difficult office support work involving the use of independent judgment.
- Learn Silicon Valley Clean Water policies and procedures.
- Plan, organize and work with minimal supervision.
- Type accurately from clear copy at a rate of 60 words per minute upon appointment.
- Work with accuracy and attention to detail.
- Deal tactfully with the public and others in providing information, answering questions and providing customer service.
- Demonstrate high level multi-tasking.
- Read, understand and follow posted work rules and procedures; follow oral and written directions; and accept constructive criticism.
- Problems solve.
- Type accurately from clear copy at a rate of 60 words per minute within six months of appointment.
- Understand, explain and apply department rules and policies.
- Operate a computer and a variety of word processing, spreadsheet, scheduling, presentation, and database applications.
- Communicate clearly and concisely, both orally and in writing.
- Drive a passenger vehicle.
- Work independently in the absence of supervision.
- Comprehend basic scientific and regulatory language.

EDUCATION and/or EXPERIENCE:

Any combination of education and experience that demonstrates possession of the requisite knowledge, skills and abilities. A typical way to obtain these would be:

Two years of increasingly responsible experience in office support activities involving modern office practices, procedures and equipment.

High School Diploma or equivalent.

Course work in business, office procedures or office administration is desirable. An Associate of Arts degree in business administration, office administration or related field may substitute for one year of experience.

CERTIFICATES, LICENSES, REGISTRATIONS

Valid California Class C Driver's License and an acceptable driving record as defined by SVCW's Driving Eligibility Standards.

May be required to be a licensed Notary.

PHYSICAL DEMANDS:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to sit. The employee frequently is required to use hands and fingers to handle or feel office related items. This includes the reaching out with hands and arms. Employee must be able to speak clearly and listen effectively in order communicate and relay information.

The employee is occasionally required to stand, walk and use stairs. The employee must regularly lift and/or move up to 15 pounds and occasionally lift and/or move up to 25 pounds. Specific vision abilities required by this job include close vision, depth perception, and ability to adjust focus.

WORK ENVIRONMENT:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee regularly works in indoor conditions near video display. Vehicle parking is located outdoors where the employee may occasionally be exposed to outside weather conditions. The position is located at a wastewater treatment facility where the noise levels can vary and the air may contain odors.